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## Genesys Predictive Engagement Agent's Guide

[Session information icons](#)

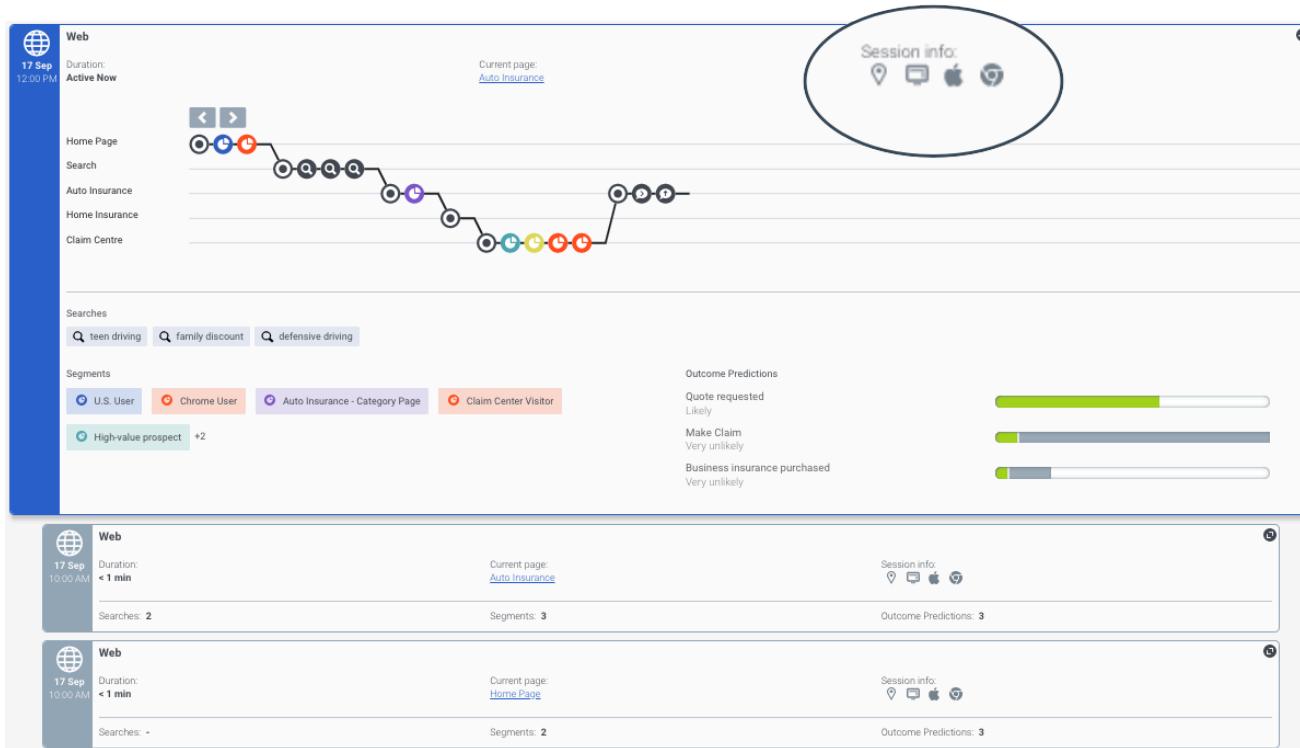
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Learn about the icons for browsers, devices, and operating systems that Genesys Cloud CX agents see when they review a session card for a visitor.

## Session information icons



Session information icons provide information about a visitor's location and equipment.

## Devices

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Device	icon
Desktop	
Laptop	
Mobile	
Tablet	

Operating system

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Operating system	Icon
Android	
Linux	
MacOS	
Windows	
Other	

Browsers

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Browser	Icon
Chrome	
Edge	
FireFox	
Internet Explorer	
Opera	
Other	
Safari	